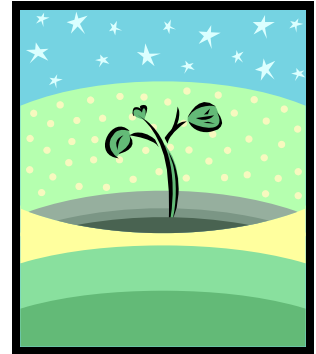


Training for Auditors

A requirement of that ISO/IEC 17025:2005 standard is that laboratory management systems are subject to periodic internal audits carried out by trained and qualified personnel.

Savant Technologies provides one and two-day workshops for internal auditors that explain the requirements of the standard, together with the processes and techniques of auditing. Where relevant, requirements of additional regulations are included also. Topics include: an introduction to ISO 17025 and its auditing requirements, the audit process, audit records, root-cause analysis and corrective actions, and a review of the management and technical requirements of the standard with 'what to look for' guidance.

Classroom and auditing exercises are included in the workshop, wherever possible doing these in the trainees' own laboratories.



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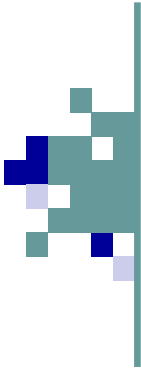
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**Services that
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Training for Auditors

One Day Workshop—Outline

Introduction to ISO 17025 and Auditing Requirements
The Audit Process (including root-cause analysis & corrective actions)
Classroom Exercise—Document Review
Aspects to be Audited—Management Requirements
Aspects to be Audited—Technical Requirements
Audit Exercise

Two Day Workshop—Outline

Day One

Introduction to ISO 17025 and Auditing Requirements
Classroom Exercise—Document Review
The Audit Process
Aspects to be Audited—Management Requirements
Audit Exercise—Management Requirements

Day Two

Root Cause Analysis
Classroom Exercise—Root Cause Analysis
Aspects to be Audited—Technical Requirements
Audit Exercise —Technical Requirements

For both workshops, an organisation's own audit paperwork can be incorporated into the presentations and the audit exercises. When practicable, the audit exercises will be carried out on the trainees own management system and laboratory.

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